



## World Square Shopping Centre

### ACCESS POLICY

- Access is via the Pitt St Entrance of the public car park only, and is restricted to vehicles with a maximum vehicle height of **2.0 metres and maximum length of 3.5 metres**. Please forward this information to any persons assisting with transporting of your goods to and from CBD Storage World Square, CBD Storage can recommend suitable vehicle hire and removalist companies familiar with this facility. Vehicles must be parked within marked spaces at all times.
- Storers accessing their storage facility are permitted 30 minutes free parking in the car park. Normal car parking charges accrue beyond that time. Discount vouchers ("URT's") will be issued to you upon signing the Storage Agreement. To arrange extended parking contact CBD Storage.
- To access the car park, the storer must press the blue button at the entry boom gate at the Pitt St entry to obtain a casual entry ticket. Tickets must be validated before exit either at an exit boom gate, or at the automatic pay station, as follows:
  - At exit boom gates
    - a. Insert casual car park ticket issued when you enter the car park
    - b. Insert URT
    - c. For stays less than 30 minutes:
      - Your ticket will be validated and retained and the boom gate will raise for exit
    - d. For stays more than 30 minutes:
      - Pay by credit card only the amount indicated on the display panel
      - Your ticket will be validated and retained and the boom gate will raise for exit
  - At Automatic Pay Station (levels 9, 10, or 11 of the World Square shopping centre)
    - a. Insert casual car park ticket issued when you entered the car park
    - b. Insert URT
    - c. For stay less than 30 minutes:
      - Retrieve validated exit tickets from APS
      - Return to your vehicle and exit the car park by inserting validated ticket into exit boom gate
      - Note that there is only a 10 minute grace time to exit the car park after validating your ticket. If this time is exceeded, further charges will apply.
    - d. For stays more than 30 minutes:
      - Pay amount indicated by the APS by either cash or credit card
      - Return to your vehicle and exit the car park by inserting validated ticket into exit boom gate within the 10 minute grace period
- Access to your alarmed storage unit is monitored individually by security with 24 hour video surveillance; the building is patrolled by uniformed and plain clothed security staff and CBD Storage staff. Customers should report any suspicious or unusual activity to Security and CBD Storage Staff.
- Access cards are issued upon receipt of a valid photo ID (e.g. driver's license, passport), which confirms residential address and a \$25 fee per Access card.
- Access cards are **not** transferable. Lost or stolen access cards must be reported immediately to the CBD Storage located on level P6 or by telephone on 9283 2220 or e-mail: [info@cbdstorage.com.au](mailto:info@cbdstorage.com.au).
- Access via the Upper Ground or Retail Level passenger lifts is available within business hours. No trolleys or large items to be transported via car park passenger lifts.

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World Square Shopping Centre