



Sydney Arcade

ACCESS POLICY

- Access cards are issued upon receipt of a copy of a photo ID (e.g. driver's license, passport) which confirms residential address and a \$25 fee per card for approved customers.
- Access cards are **not** transferable.
- Lost or stolen cards must be reported immediately to CBD Storage **and** the security desk at 400 George Street (located in the lobby).
- Regular random checks will be made to ensure no unauthorised access.
- Parking for customers is limited to 30 minutes, for extended parking please contact CBD Storage.
- Loading dock bookings should be made with the CBD Storage office on (02) 9223 2220 or via email (info@cbdstorage.com.au) 24 hours prior to use. **Maximum vehicle height 3.4 metres**. Please follow all parking directions from security.
- Pitt Street Mall goods lift access via the coffee shop entry on ground level, Sydney Arcade, **before 9am** and **between 12 noon and 2pm** should be avoided *where* possible. As a courtesy, at all other times please minimise the disruption to the coffee shop, its staff and patrons.
- Access to CBD Storage for customers **without** approved ID cards is restricted to
9:00am – 6:00pm Monday – Friday
9:00am – 2pm Saturday
These persons must be accompanied by an authorised card holder at all times.
- Please do not attempt to hold the goods lift doors open. If you require exclusive use of a lift please ask at CBD Storage.

Rupert Jeffrey
Manager, CBD Storage
400 George Street